



MEMORANDUM

TOWN OF PONCE INLET OFFICE OF THE PUBLIC SAFETY DIRECTOR

The Town of Ponce Inlet staff shall be professional, caring, and fair in delivering community excellence while ensuring Ponce Inlet citizens obtain the greatest value for their tax dollar.

To: Mike Disher, Town Manager AICP, Town Manager
From: Daniel Scales, Public Safety Director
Date: October 5, 2024
Subject: October 2024 Fire Department Report

Attached to this memo are the following items.

- Department incident summary for the month of October (with graph)
- Incident concentration heat maps
- October fire training summary for the fire department
- Summary of activities from the fire department Office Manager

In October, the Ponce Inlet Fire Department (PIFD) responded to a total of 96 incidents, with 53 of those falling under Emergency Medical Services (EMS). The department transported 45 patients, 14 from within Ponce Inlet and 31 from out-of-district, averaging 1.5 transports per day. Notably, no transport assistance was required from external sources during this period.

The department continued its firefighter skills development, focusing on driver training for fire apparatus and conducting hose deployment drills. This hands-on training ensures our personnel remain proficient in essential firefighting and rescue techniques.

In terms of preparedness, fire personnel visited several condominium complexes and commercial properties throughout the town to update pre-fire response plans. These updates are critical for improving response efficiency and safeguarding properties and residents.

During Hurricane Milton, PIFD responded to multiple emergencies, addressing significant impacts across the community. Although we avoided the worst of Milton's effects, some areas experienced flooding and building damage, underscoring the need for preparedness even in a lower-category storm. We remind residents, particularly those with medical needs, to consider alternate accommodations during storms, as power and essential service restorations can take time. For inquiries regarding utility restoration, please contact your service provider directly, as town staff cannot expedite this process. As hurricane season extends through November, we urge continued vigilance. It only takes one storm to impact our community, and preparation remains our best defense.

Additionally, October marked a significant milestone as the department completed the draft of its Self-Assessment Manual (SAM) and welcomed a Technical Advisory Team for a "mock" accreditation site visit. This exercise offered invaluable insights, allowing us to review policies, refine procedures, and gain guidance to ensure a successful final site evaluation scheduled for next summer.

Fire Department turnout data is included with the other call related information. The fire department's goal is to have the 90th percentile time for both medical and fire calls meet the NFPA standards. In October, the fire department met the 90th percentile for fire responses. The 90th percentile for fire department EMS responses for October was close to the NFPA standard.

To provide the public with more fire department response data, we are including hyperlinks to heat maps of the various fire department responses. The intent of the heat maps is to demonstrate concentrations of calls within the community. This is a requirement of the accreditation process. Links to the heat maps can also be found on the Town's website under the fire department section.

NOTE: Each map link will launch in an individual web browser.

Link to Ponce Inlet's October fire department call responses:

https://app.mapline.com/map/map_61025dd/Qz9OPxUUPz8UPz8UPmgUTz86dD99Pz8UPz83PwJtPz8uP15bPy

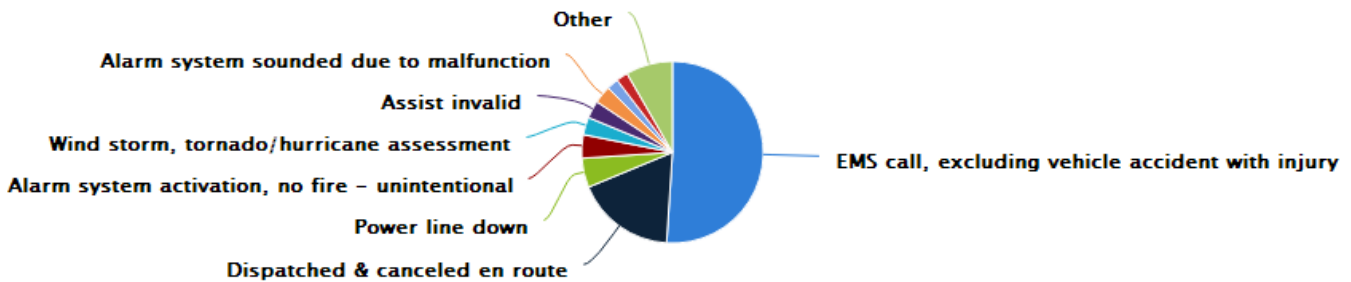
Link to Ponce Inlet's October EMS call type responses:

https://app.mapline.com/map/map_7a193e83/PR4UbT8cR3ULZTVLPz8UND8hP1RXGlgUJVcUP1kIPz8LFCN2LT

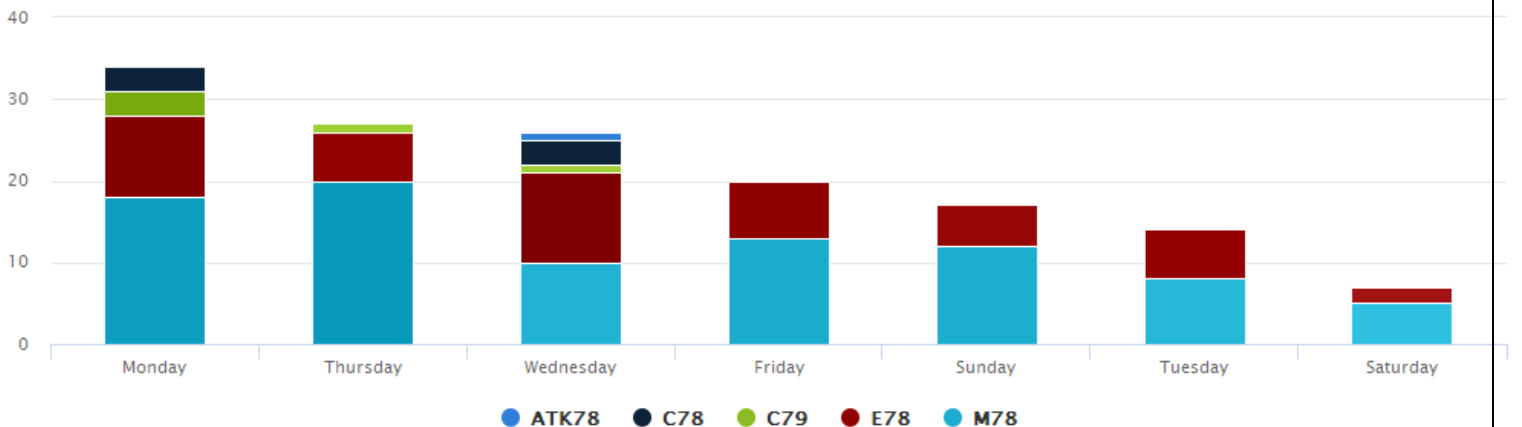
Link to Ponce Inlet's October fire call type responses:

https://app.mapline.com/map/map_a6d0be7/P2YUYwkbGj8ETT85LkIUZD9YPz87Pz8oPzgUPz9KGGEUJz8UPz

Counts by Incident Type



Counts by Day and Apparatus



Ponce Inlet Fire Department Incident Summary

October 1 through October 31, 2024

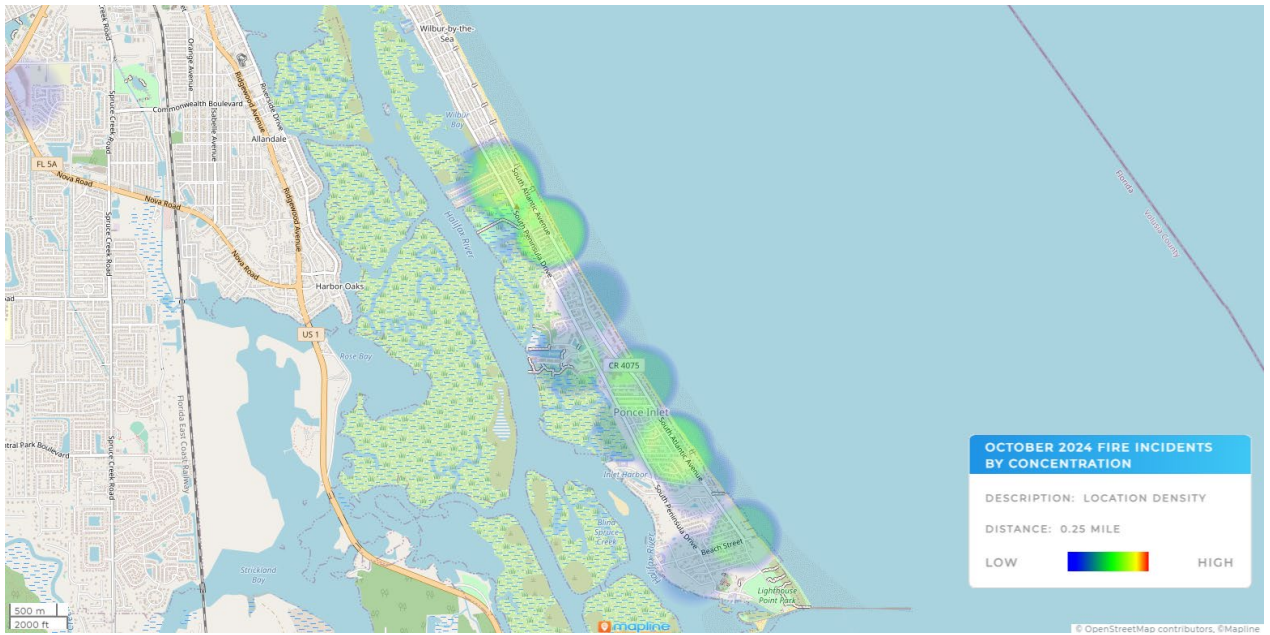
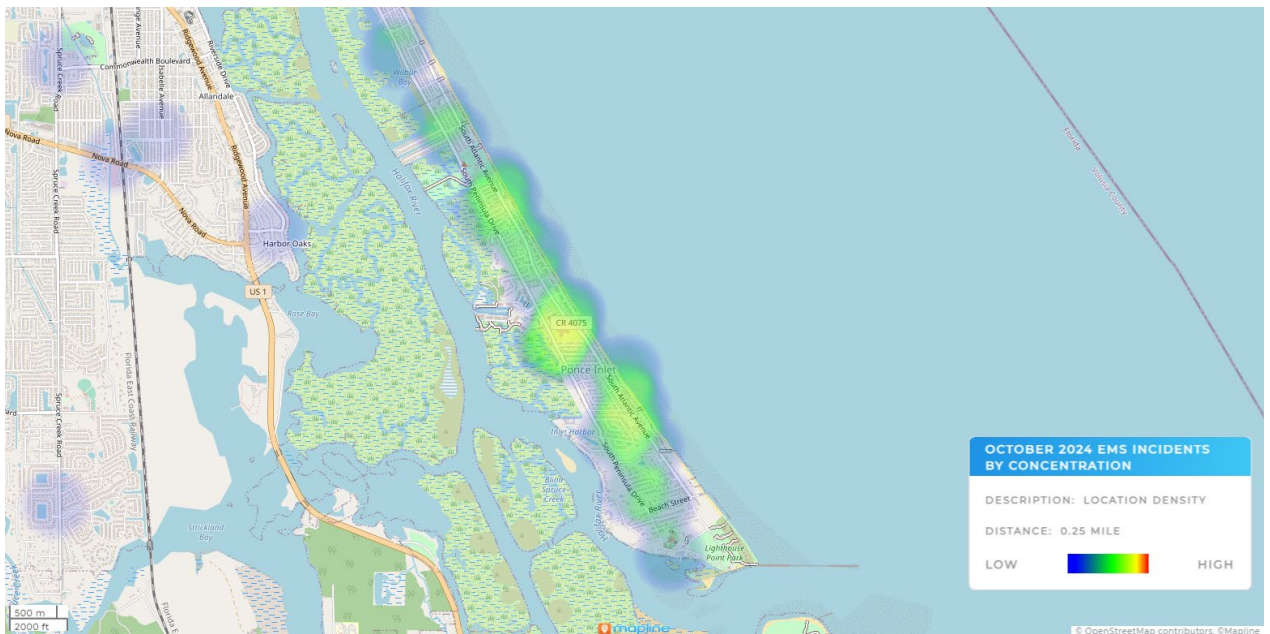
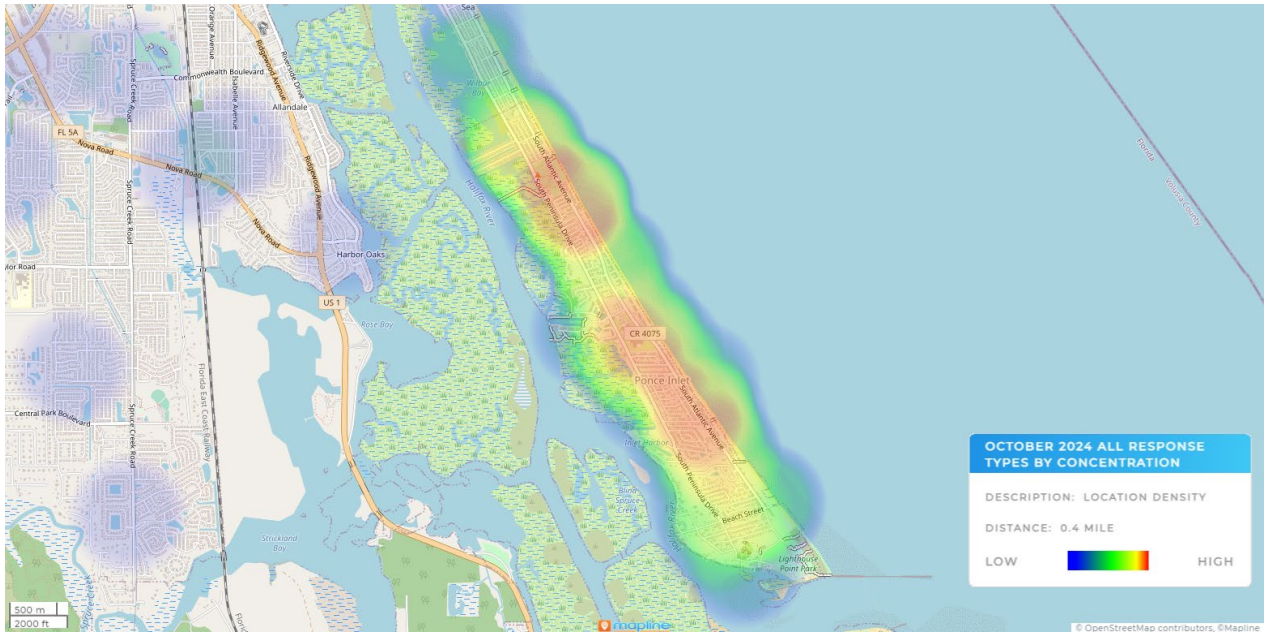
Total Monthly Department Responses	96
Fire Incident Types	43
EMS Incident Types	53
Average Response per 24hr Shift for October	3
Total Response for Year-to-Date	905
Average Response per 24hr Shift Year-to-Date	3

Fire Service Incident Types	43
Hazardous Conditions/No Fire	7
Service Call	5
Good Intent	19
False Alarm	8
Miscellaneous	3
Fire	1

Unit Turnout Time Analysis	
	Reaction Time
Medical	
Average	55 Secs
Lowest	00:00 Secs
Highest	231 Secs
90th Percentile	171 Secs
Fire	
Average	56 Secs
Lowest	00:00 Secs
Highest	146 Secs
90th Percentile	172 Secs
Reaction Time - time from dispatch notification to time unit goes enroute	
NFPA 1710 Recommends . 60 secs reaction time for 90% of EMS incidents	
NFPA 1710 Recommends 80 secs reaction time for 90% of fire service incidents	

Unit Response Time Analysis	
	Response Time
Medical	
Average	3:31 Mins
Lowest	00:00 Mins
Highest	6:53 Mins
90th Percentile	5:58 Mins
Fire	
Average	3:36 Mins
Lowest	00:00 Mins
Highest	12:07 Mins
90th	5:51 Mins

EMS Incidents and Transports	
Transports	45
Non-transports	8
<i>Transports Originating Within Ponce Inlet</i>	
	14
<i>Transports Originating Outside of Ponce Inlet</i>	
	31
<i>In-District Transport Assisted by Outside Agency (not included transport totals)</i>	
	0
Ponce Inlet Transporting from In-District	0
Ponce Inlet Transporting from Out-of-District	0
<i>Transport Destinations</i>	
Halifax Port Orange	21
Halifax Daytona	12
Advent Daytona	7
Advent Port Orange	4
Advent New Smyrna Beach	1
<i>Total EMS Transports Year-to-Date</i>	
	458
In-District Transports	156
Out of District Transports	302
Average Transports per 24hr Shift for October	
	1.5
Average Transports per 24hr Shit Year-to-date	
	1.5



Completions - Aggregated

Type:

Completions - Aggregated

Run Date:

Nov 1, 2024 10:48 AM

Shared with:

Not Shared

Filters:

Users: 13 selected

Type: All Assignments

Completion Date Range: From 10/01/2024 To 10/31/2024

User Status: Active, Offline

First Name	Last Name	Completions	Duration (hours)
Andy	Inman	73	43.21
Bo	Godawa	73	54.97
Crystal	Austell	89	41.72
Eric	Baxa-Breedlove	96	76.95
Gage	Kananen	74	65.39
Igor	Kojadinovic	39	24.4
Jeff	Lord	38	29.32
Joe	Maleski	47	31.06
John	Juliano	73	49.3
Juan	Feliciano	42	27.06
Ray	Reneker	132	100.42
Ryan	Burke	48	29.23
Steven	Tornelli	67	42.81



MEMORANDUM
TOWN OF PONCE INLET
FIRE DEPARTMENT

The Town of Ponce Inlet staff shall be professional, caring, and fair in delivering community excellence while ensuring Ponce Inlet citizens obtain the greatest value for their tax dollar.

To: Dan Scales, Public Safety Director
From: Becky Hugler, FD Office Manager/PIO/Website Administrator
Date: November 1, 2024
Subject: Monthly Report for November 2024

Here are the duties I performed for the following positions: Fire Department Office Manager, Public Information Officer/Social Media Coordinator, and Website Administrator for the month of October.

FD Office Manager:

- Completed Payroll for 17 employees
- Processed invoices/POs for the Fire Department and Parks/Rec Department; scanned all documentation for purchase orders into Tyler Content Management; monitored all office managers' purchase order entries weekly; closed POs for the fiscal year
- Filled 40 shifts for crew members, updated scheduling for next year
- Took uniform orders and began processing orders for 18 employees
- Opened Purchase Orders for new FY 24/25
- Met with Target Solutions representative about Vector Scheduling
- Renewed all paramedic and EMT licenses for 2 years with Dept of Health
- Renewed my Notary stamp
- Coordinated Accreditation Peer Review Team Visit
- Worked on Accreditation
- Helped coordinate crew schedule during the storm

Website Administrator:

- Posted all department monthly reports; checked and corrected ADA compliance as needed
- Sent out 28 emails to town subscribers and updated the Town Calendar and Alerts (Volunteer Board vacancies page and all board pages, mosquito control, PD self-defense class, Hurricane Milton updates and information)
- Onboarded one PW Director to website
- Completed posting documents to budget page
- Created Volunteer Board page
- Created page for Hurricane Milton

Top 5 Pages Visited on the Town of Ponce Inlet Website for October 2024:

1. Alert Center
2. Hurricane Milton Recovery
3. Building & Permitting
4. Calendar
5. Map of Ponce Inlet

Public Information Officer/Social Media Coordinator: Posted on Social Media/Attended

- Monitored and posted on the town's Facebook and Nextdoor accounts, covering:
 - (Fraud Seminar at Comm Ctr for PD, All proclamations and certificates presented by the Mayor, Volusia Elections early voting info, First Step Shelter award, bobcat awareness)
 - Attended the Children's Halloween Party in the Park

Hurricane Milton:

- Stayed overnight for Hurricane Milton
- Answered Citizen's Hotline calls before, during and after storm
- Posted 44 times on social media, sent out 17 emails during the 4 days-After the storm -debris clean up, solicitors and picking a contractor information, FPL updates, Town staff updates, county programs, FEMA assistance, permit information, museum and park closures, water usage from Port Orange, chainsaw, lithium battery & generator safety, community center open, bridge opening and closing, well being checks for residents, Ponce Inlet WeatherStem, sandbag information and correct placement, hurricane preparation tips
- Coordinated the admins for the damage assessment
- Spoke with resident to sign up for Code Red during the storm
- Attend a FMCA webinar on podcasting
- Attended pre storm and after-action meetings