



MEMORANDUM

TOWN OF PONCE INLET OFFICE OF THE PUBLIC SAFETY DIRECTOR

The Town of Ponce Inlet staff shall be professional, caring, and fair in delivering community excellence while ensuring Ponce Inlet citizens obtain the greatest value for their tax dollar.

To: Mike Disher, Town Manager AICP, Town Manager
From: Daniel Scales, Public Safety Director
Date: October 1, 2024
Subject: September 2024 Fire Department Report

Attached to this memo are the following items.

- Department incident summary for the month of September (with graph)
- Incident concentration heat maps
- September fire training summary for the fire department
- Summary of activities from the fire department Office Manager

The Ponce Inlet Fire Department (PIFD) responded to 74 incidents for the month of September, with 48 of the responses falling under the EMS category.

The fire department transported 36 patients in September: 14 transports from Ponce Inlet, 22 from out-of-district; the average number of transports in 24 hours was 1.1.

In September the fire department continued its firefighting skills training by practicing driver training of the fire apparatus and conducting hose deployment drills.

The department also visited various condominiums and commercial properties updating pre-fire response plans.

The fire department finished the draft Self-Assessment Manual (SAM), which is the last deliverable required to proceed to candidate status as part of the accreditation process. The document will be reviewed by our accreditation team. We anticipate submitting the final version of the SAM to the accrediting body in October.

The departmental also dealt with the impacts of hurricane Helene, although minor. We were extremely fortunate to have not suffered the severe impacts of Helene like other Florida communities. Even though we are heading out of peak hurricane season, remember that it only takes one storm to impact the community. Continued vigilance and storm preparations are essential to assure you are as prepared as possible for any event.

Please check out the Town's website for additional emergency management information.

Fire Department turnout data is included with the other call related information. The fire department's goal is to have the 90th percentile time for both medical and fire calls meet the NFPA standards. In September, the fire department met the 90th percentile for fire responses. The 90th percentile for fire department EMS responses for September was close to the NFPA standard.

To provide the public with more fire department response data, we are including hyperlinks to heat maps of the various fire department responses. The intent of the heat maps is to demonstrate concentrations of calls within the community. This is a requirement of the accreditation process. Links to the heat maps can also be found on the Town's website under the fire department section.

NOTE: Each map link will launch in an individual web browser.

Link to Ponce Inlet's September fire department call responses:

https://app.mapline.com/map/map_61025dd/Qz9OPxUUPz8UPz8UPmgUTz86dD99Pz8UPz83PwJtPz8uP15bPy

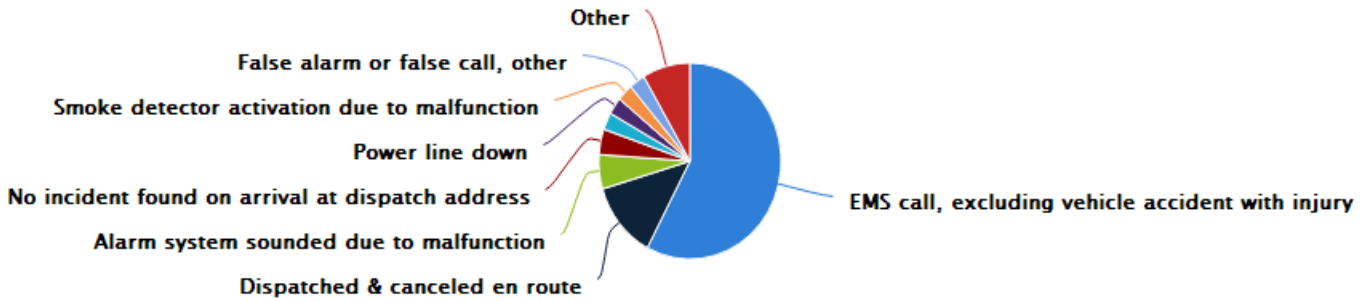
Link to Ponce Inlet's September EMS call type responses:

https://app.mapline.com/map/map_7a193e83/PR4UbT8cR3ULZTVLPz8UND8hP1RXGlgUJVcUP1kIPz8LFCN2LT

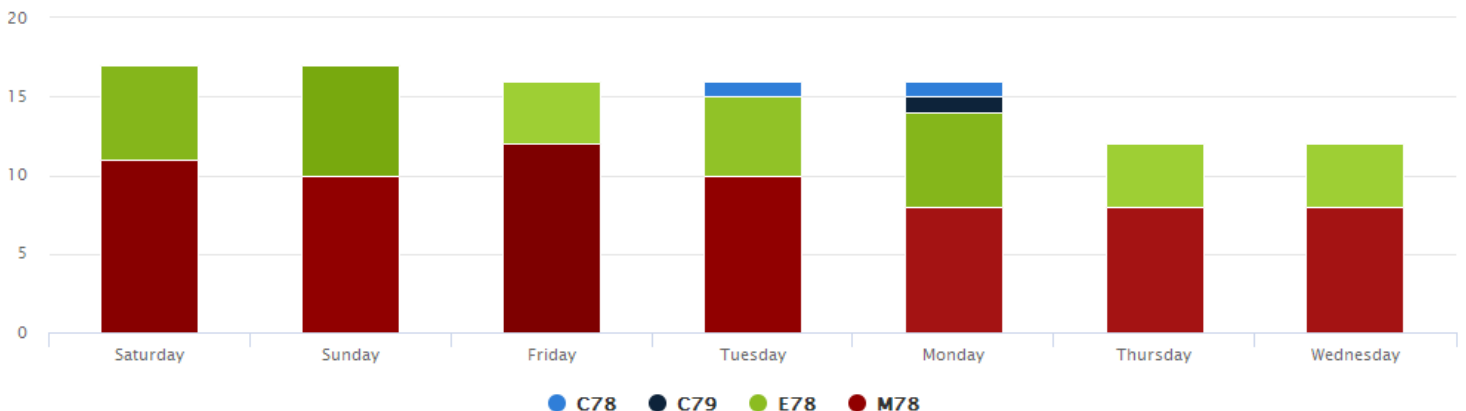
Link to Ponce Inlet's September fire call type responses:

https://app.mapline.com/map/map_a6d0be7/P2YUYwkbGj8ETT85LkIUZD9YPz87Pz8oPzgUPz9KGGEUJz8UPz

Counts by Incident Type



Counts by Day and Apparatus



Ponce Inlet Fire Department Incident Summary

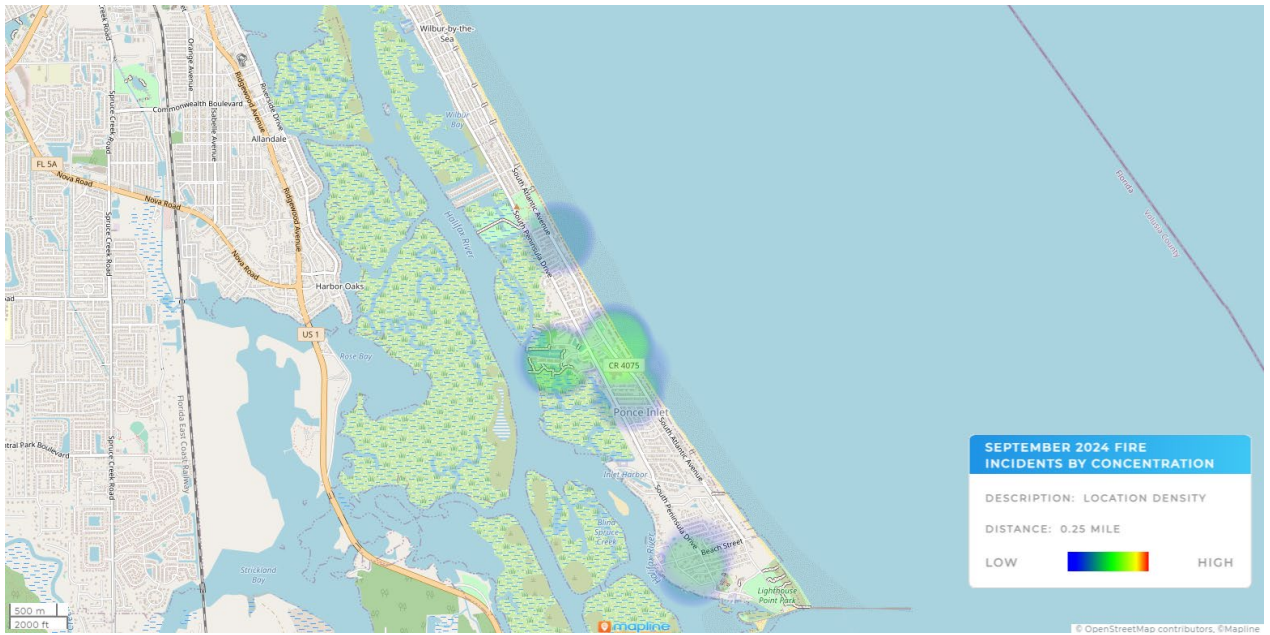
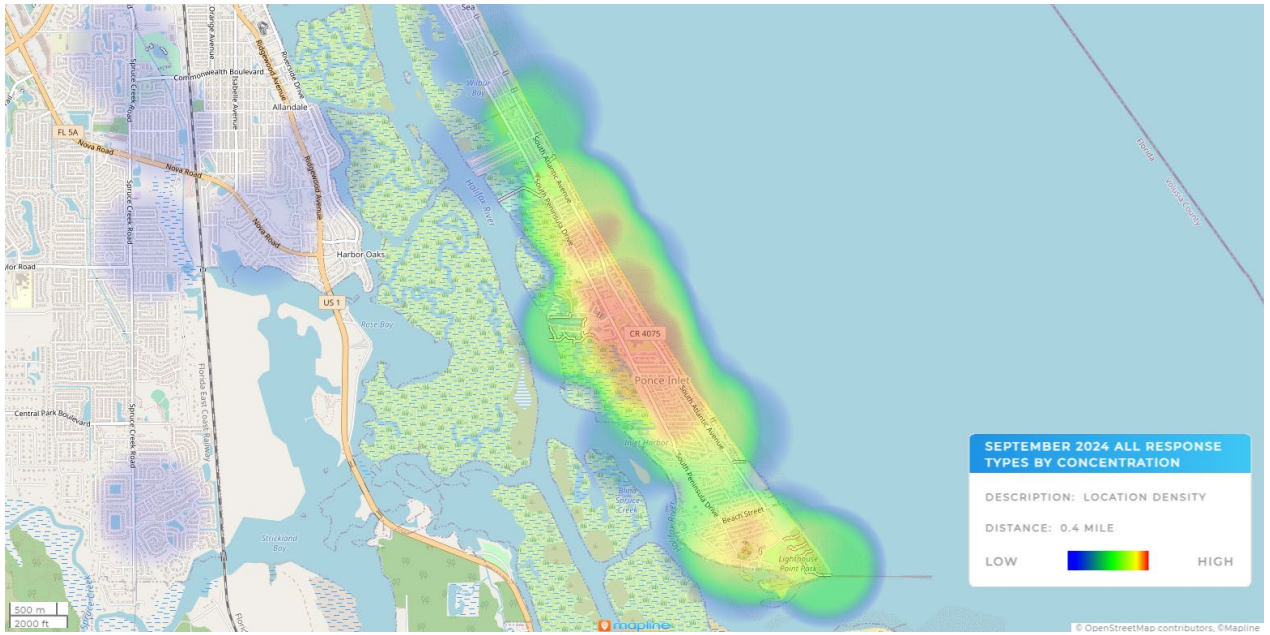
September 1 through September 30, 2024

Total Monthly Department Responses	74
Fire Incident Types	26
EMS Incident Types	48
Average Response per 24hr Shift for September	2.4
Total Response for Year-to-Date	809
Average Response per 24hr Shift Year-to-Date	2.9

Fire Service Incident Types	
Hazardous Conditions/No Fire	3
Service Call	0
Good Intent	12
False Alarm	10
Miscellaneous	0
Fire	1

Unit Turnout Time Analysis	
Reaction Time	
Medical	
Average	54 secs
Lowest	00 secs
Highest	119 secs
90 th Percentile	95 secs
Fire	
Average	55 secs
Lowest	00 secs
Highest	176 secs
90 th Percentile	84 secs
Reaction Time - time from dispatch notification to time unit goes enroute	
NFPA 1710 Recommends . 60 secs reaction time for 90% of EMS incidents	
NFPA 1710 Recommends 80 secs reaction time for 90% of fire service incidents	

EMS Incidents and Transports	
Transports	36
Non-transports	11
<i>Transports Originating Within Ponce Inlet</i>	14
<i>Transports Originating Outside of Ponce Inlet</i>	22
<i>In-District Transport Assisted by Outside Agency (not included transport totals)</i>	
Ponce Inlet Transporting from In-District	0
Ponce Inlet Transporting from Out-of-District	0
<i>Transport Destinations</i>	
Halifax Port Orange	17
Halifax Daytona	10
Advent Daytona	4
Advent Port Orange	3
Advent New Smyrna Beach	2
<i>Total EMS Transports Year-to-Date</i>	
In-District Transports	142
Out of District Transports	271
Average Transports per 24hr Shift for September	1.1
Average Transports per 24hr Shit Year-to-date	1.5



Completions - Aggregated

Type:

Completions - Aggregated

Run Date:

Sep 30, 2024 1:08 PM

Shared with:

Not Shared

Filters:

Users: 15 selected

Type: All Assignments

Completion Date Range: From 09/01/2024 To 09/30/2024

User Status: Active, Offline

First Name	Last Name	Completions	Duration (hours)
Andy	Inman	103	75.7
Bo	Godawa	41	32.15
Branden	Garcia	57	33.47
Crystal	Austell	87	44.41
Eric	Baxa-Breedlove	70	65.55
Gage	Kananen	67	62.4
Igor	Kojadinovic	39	26.4
Jeff	Lord	92	72.8
Joe	Maleski	98	73.62
John	Juliano	42	33.9
Juan	Abad	52	32.4
Juan	Feliciano	53	33.72
Ray	Reneker	88	68.78
Ryan	Burke	44	31.9
Steven	Tornelli	72	47.22



MEMORANDUM
TOWN OF PONCE INLET
FIRE DEPARTMENT

The Town of Ponce Inlet staff shall be professional, caring, and fair in delivering community excellence while ensuring Ponce Inlet citizens obtain the greatest value for their tax dollar.

To: Dan Scales, Public Safety Director
From: Becky Hugler, FD Office Manager/PIO/Website Administrator
Date: October 1, 2024
Subject: Monthly Report for September 2024

Here are the duties I performed for the following positions: Fire Department Office Manager, Public Information Officer/Social Media Coordinator, and Website Administrator for the month of September.

FD Office Manager:

- Completed Payroll
- Processed invoices/POs for the Fire Department and Parks/Rec Department; scanned all documentation for purchase orders into Tyler Content Management; monitored all office managers' purchase order entries weekly; closed POs for the fiscal year
- Continued ordering Class A and job shirts for the department this fiscal year; delivered items for patch sewing at the dry cleaners
- Department passed the State EMS Inspector's visit
- Met with Vector Scheduling support to resolve errors; all issues corrected
- Filled 12 shifts for crew members
- Updated crew information, including new paramedics cleared by Volusia County
- Added and deleted 4 Town employees to the FEMA class spreadsheet and Code Red system

Website Administrator:

- Posted all department monthly reports; checked and corrected ADA compliance as needed
- Sent out 10 emails to town subscribers and updated the Town Calendar (Special Events, Annual Water Distribution, Traffic Advisories, PD event, Sandbags, Community Center events, Brazilian Pepper Removal, Santa Run 2024)
- Onboarded 2 new Planning Department employees for website access
- Updated Chief Glazier's biography on the website per his request
- Created a Budget page and posted all related documents
- Added Community Center Food Truck Night to Town News
- Made building permit applications ADA compliant and posted them on the Building Department page
- Updated the Finance Policies page
- Updated the Staff Directory on the website

Top 5 Pages Visited on the Town of Ponce Inlet Website for September 2024:

1. Building/Permitting
2. Job Openings
3. Agendas/Minutes
4. Alert Center
5. Ponce Preserve

Public Information Officer/Social Media Coordinator:

- Monitored and posted on the town's Facebook and Nextdoor accounts, covering:
 - Annual Water Distribution
 - Mayor's Proclamations photos
 - Senator Wright presenting a check to the council
 - Volusia County new driving passes
 - Local surfer wins national titles
 - Driving safety in the rain
 - Patriot's Day
 - Fraud alert from PO Police
 - Brazilian Pepper Removal
 - FLC Mayor Paritsky's new Vice Chair position
 - Happy Monday posts
 - "What do you like about living in Ponce Inlet?" poll
 - Community Center Flea Market
 - Tornado Warnings
 - PIPD fraud event
 - Monitoring Hurricane Helene
 - Sandbag availability
 - Trash pickup updates
 - State of emergency for Helene
 - Proper sandbag usage
 - Weatherstem reminders
 - NWS updates on the storm
 - Bridge closure notices
 - Annual Garden Club Arts, Crafts & Plants Sale
 - PO/SD Chamber events
 - Museum temporary closure
- Monitored social media over the weekends
- Attended the Special Event Committee Christmas Parade meeting
- Participated in FMCA webinar "Ask an Expert with Government Social Media"
- Attended Budget Workshop and Council Meetings
- Took Proclamation photos for Patriot's Day and Planning Month